



## Prepaid Voucher - 701972862

### Q1 Resort & Spa ★★★★★

**Address** 9 Hamilton Avenue, Surfers Paradise, QL, Australia, 4217

**Phone** +61 7 5630 4500

**Guest Name(s)** Mrs Keryn Clark | Ms Quinn Clark (Age 6) | Ms Peyton Clark (Age 9)

**Check In** 01 Nov 2023 | **Check Out** 07 Nov 2023 | 6 night(s)

**Room Type** 1-Bedroom Spa Family Apartment without Housekeeping Service

**Board Type** Room only

**Note to Hotel:** The guest SHOULD NOT be charged for the services listed on this voucher. The guest is to be billed for their incidentals, resort fees or any tourist taxes, if applicable.

#### Essential Information

**No Show:** Should the guest fail to arrive on the check in date and we have not been notified of any cancellations or amendments in advance, they will be deemed a no show. For same day cancellation or no shows, 100% cancellation charges apply.

#### Room No: 2

- Parties are not permitted in apartments.
- Only In house guests are permitted on the property after 9 pm.
- Please keep the noise at a minimum.

Failure to comply with the above will result in eviction of the guests from the property. Q1 Resort & Spa reserves the right to retain all accommodation fees paid.

A Surcharge of 1.4% to 2.75% applies when using a credit card. Please contact the property for further details.

A valid ID is required at the time of check-in and a copy will be taken. All guests must be 18 years of age or older, unless with parent or guardian.

All guests must be 21 years of age or over to reserve apartments during the annual Schoolies festival.

American Express, Visa, Euro/Mastercard, Eftpos, Australian BankCard

The name of the guest checking in must match the reservation.

The property will pre-authorize your debit or credit card which matches the name on the reservation for 1 Bedrooms - AUD 300 / 2 Bedrooms - AUD 300 / 3 Bedrooms - AUD 500 / 4 Bedrooms - AUD 500 / 4 Bedroom Penthouse & Presidential Penthouse - AUD 2000 upon check-in and drop the hold within 5 business day(s) after departure. Additional charges may apply for damages or extra cleaning.

This is a strictly non-smoking property. The property will charge a fine of AUD 1000.

Breakfast is available 6 days a week, and closed Tuesdays. Please contact the property for more information.

Parking is limited and is on a first come, first served basis.



No amendments or name changes can be made to this booking once it is confirmed.

**Special Request:**

Non-Smoking Room

Note: We will ensure your request is passed to the property but cannot guarantee your requirement can always be met.

**Emergency Contact Numbers**

Europe +44 127 342 9007 | Americas +1 954 414 9556 | Pacific +61 3 8779 8629  
Asia +91 20 6813 0011 | Middle East +971 4541 6342

In the event of any problems or difficulties, you must contact the hotel immediately, so they have the opportunity to rectify the situation from the outset. If you are unable to resolve matters to your satisfaction, please contact our local office on the number shown above. Failure to report any issues could invalidate any claims made upon your return.

