



Prepaid Voucher - 701972203

Q1 Resort & Spa ★★★★★

Address 9 Hamilton Avenue, Surfers Paradise, QL, Australia, 4217

Phone +61 7 5630 4500

Guest Name(s) Mrs Tanya Symonds | Mr Adam Symonds | Ms Georgia Symonds (Age 8) | Ms Chloe Symonds (Age 11)

Check In 01 Nov 2023 | **Check Out** 07 Nov 2023 | 6 night(s)

Room Type Family Apartment, 1 Bedroom, Jetted Tub, City View

Board Type Room only

Note to Hotel: The guest SHOULD NOT be charged for the services listed on this voucher. The guest is to be billed for their incidentals, resort fees or any tourist taxes, if applicable.

Essential Information

No Show: Should the guest fail to arrive on the check in date and we have not been notified of any cancellations or amendments in advance, they will be deemed a no show. For same day cancellation or no shows, 100% cancellation charges apply.

Special Instructions :

This property offers transfers from the airport (surcharges may apply). Guests must contact the property with arrival details before travel, using the contact information on the booking confirmation. Front desk staff will greet guests on arrival.

Mandatory Fees:

You'll be asked to pay the following charges at the property:

-Breakage deposit: AUD 2000 per stay

We have included all charges provided to us by the property.

The listed deposit applies to Penthouse bookings. The general deposit is AUD 300 per stay for Apartment, 1 Bedroom and Apartment, 2 Bedrooms bookings, AUD 500 for Apartment, 3 Bedrooms and Apartment, 4 Bedrooms bookings, and AUD 1000 for Suite, 3 Bedrooms (Celebrity Spa) bookings.

Fine Print :

-Only registered guests are allowed in the guestrooms.

-Free in-room WiFi is limited to 24 hours per day (2-device limit).

-Parking height restrictions apply.

-This property advises that enhanced cleaning and guest safety measures are currently in place.

-The property is professionally cleaned; disinfectant is used to clean the property; commonly-touched surfaces are cleaned with disinfectant between stays; bed sheets and towels are laundered at a temperature of at least 60°C/140°F.

-Contactless check-out is available.



Special Request:

Non-Smoking Room, Double Bed, Twin Bed

Note: We will ensure your request is passed to the property but cannot guarantee your requirement can always be met.

Emergency Contact Numbers

Europe +44 127 342 9007 | Americas +1 954 414 9556 | Pacific +61 3 8779 8629
Asia +91 20 6813 0011 | Middle East +971 4541 6342

In the event of any problems or difficulties, you must contact the hotel immediately, so they have the opportunity to rectify the situation from the outset. If you are unable to resolve matters to your satisfaction, please contact our local office on the number shown above. Failure to report any issues could invalidate any claims made upon your return.

